

**SERVICE MANAGER - ORGANISATIONAL DEVELOPMENT**  
**DAVID ARCHER (3937)**  
 Personnel and training  
 Business improvement  
 Performance management  
 Organisational development



**SERVICE MANAGER - LEGAL SERVICES**  
**FRAN WHYLEY (3907)**  
 Litigation  
 Constitutional advice  
 Freedom of information and data protection  
 Legal advice



**SERVICE MANAGER - DEMOCRATIC SERVICES**  
**ALEC DUBBERLEY (3906)**  
 Elections  
 Committee administration  
 Members' development  
 Civic/Mayoral support  
 Executive support



**SERVICE MANAGER - CUSTOMER SERVICES AND COMMUNICATIONS**  
**ROSIE CADDY (3683)**  
 Customer services/one stop shop  
 Information technology  
 Channel migration  
 Media relations  
 Internal communications  
 Website development/management  
 Publications (design)  
 Customer research & intelligence



**DEPUTY CHIEF EXECUTIVE AND DIRECTOR OF FINANCE**  
**MIKE HILL (3990)**



**DIRECTOR OF ORGANISATIONAL DEVELOPMENT AND DEMOCRATIC SERVICES**

**HELEN BARRINGTON (3896)**



**SERVICE MANAGER - ECONOMIC GROWTH & REGENERATION**  
**DAWN ALVEY (3751)**  
 Major growth projects  
 Economic Development  
 Employment and Training  
 Regeneration and town centre  
 Housing development and strategy



**SERVICE MANAGER - DEVELOPMENT SERVICES**  
**MIKE AVERY (3727)**  
 Development management  
 Building control  
 Community Infrastructure Levy  
 Land Charges



**SERVICE MANAGER - PLANNING POLICY**  
**JO GRAY/ALISON GIBSON (3733/4)**  
 Core Strategy  
 Local Plan  
 Neighbourhood Plans  
 Strategic Housing Land  
 Availability Assessment



**CHIEF EXECUTIVE**

**John Robinson (3915)**



**DIRECTOR OF HEALTH AND COMMUNITY WELLBEING**

**DAVE WAKELIN (3952)**



**SERVICE MANAGER - PROPERTY**  
**KATIE WALTERS (3892)**  
 Property services  
 Building maintenance and energy management  
 Car parks



**SERVICE MANAGER - FINANCIAL SERVICES**  
**ALISON BALL (3980)**  
 Accountancy  
 Payroll  
 Creditors  
 Procurement  
 Internal audit  
 Risk management & insurance



**SERVICE MANAGER - WASTE & TRANSPORT MANAGER**  
**MARK HURST (3612)**  
 Refuse collection and recycling  
 Trade Waste  
 Bulky collections  
 Fleet maintenance  
 Fleet procurement  
 Vehicle operator licensing



**SERVICE MANAGER - LEISURE**  
**SARAH RETZLAFF**  
 Leisure centres  
 Health promotion  
 Bonington Theatre



**SERVICE MANAGER - PUBLIC PROTECTION**  
**ANDY CALLINGHAM (3834)**  
 Community safety (including neighbourhood wardens & CCTV)  
 Private sector housing  
 Environmental health  
 Licensing  
 Safeguarding children and adults



**HEALTH & SAFETY AND EMERGENCY PLANNING**  
**GRANT ILETT (3940)**  
 Health & safety  
 Emergency planning  
 Business continuity



**SERVICE MANAGER - REVENUES AND WELFARE SUPPORT**  
**DUNCAN ADAMSON (3828)**  
 Council tax  
 National non-domestic rates (business rates)  
 Benefits  
 Housing needs and homelessness



**SERVICE MANAGER - PARKS & STREET CARE**  
**MEL CRYER (3788)**  
 Grounds maintenance  
 Street cleaning  
 Development of parks and open spaces  
 Cemeteries



**SERVICE MANAGER - COMMUNITY RELATIONS**  
**LANCE JUBY - (3708)**  
 Community centres  
 Locality working  
 Grant aid and members pots  
 Community events  
 Parish and voluntary sector liaison  
 Arts and play  
 Sports development

